



In the matter of:)	Docket No. 12-HERS-01
)	
Regulation of Home Energy Rating)	Staff Workshop
Programs for Residential Dwellings)	RE: HERS Program Quality
_____)	Assurance Issues

Notice of Staff Workshop on Home Energy Rating System Program Quality Assurance Issues

The California Energy Commission (Energy Commission) will conduct a staff workshop on the Home Energy Rating System (HERS) Program under the HERS Order Instituting Informational (OII) Proceeding, Order No. 12-1114-6. The purpose of the OII is to collect necessary information to identify potential procedures and other actions to improve the HERS Program. During the workshop, staff, stakeholders, and other interested persons, will focus on Provider Quality Assurance (QA) issues within the HERS program in order to begin developing recommendations for Energy Commission consideration in a future rulemaking.

The workshop will be held on:

Thursday, July 9, 2015
10 a.m. to 4 p.m.
CALIFORNIA ENERGY COMMISSION
1516 Ninth Street
1st Floor, Art Rosenfeld Hearing Room
Sacramento, California
Wheelchair Accessible

Remote Access Available by Computer or Phone via WebEx™
(Instructions below.)

Background and Purpose

Public Resources Code Section 25942 directs the Energy Commission to establish criteria for a statewide home energy rating system program. The Commission's regulations implementing this program are the California Home Energy Rating System (HERS) Regulations, Title 20, Cal. Code Regs, Section 1670 et seq. The Energy Commission approves and regulates HERS Providers who train and certify Raters. These certified Raters verify that contractors have properly installed the required energy efficiency measures.

The overall goal of the HERS program is to ensure that when an energy efficiency upgrade is made to a building, it not only meets the Building Energy Efficiency Standards but also that the systems installed are operating at an acceptable level of performance. The HERS program is a consumer protection service designed to ensure that homeowners receive properly installed energy efficiency measures.

Late in 2012, the Energy Commission adopted the HERS OII proceeding¹ with the intent to address deficiencies and improve the HERS Program. The Energy Commission specifically identified QA as an area needing clearer processes for Provider QA, Rater discipline, and overall procedures. The HERS OII seeks stakeholder input and recommendations to improve Provider QA.

On March 6, 2013, the Energy Commission conducted a Lead Commissioner Workshop to solicit stakeholder input on improving the HERS Program. Many issues were reviewed, and discussion on Provider QA was extensive. On March 10, 2015, the Energy Commission conducted a webinar to refresh the OII efforts. Stakeholders indicated that Provider QA was still one of the key issues needing attention within the HERS Program.

On May 12, 2015, the Energy Commission held a public workshop to continue developing the key issues with stakeholders. During the workshop, staff announced that the Energy Commission would convene a separate workshop dedicated to QA due to the complexity of the subject.

The purpose of the Energy Commission's Staff Workshop on HERS QA is for staff and stakeholders to discuss and develop the following Provider QA issues:

- Revising Provider QA quotas per measure.
- Clarifying what qualifies as a discrepancy or a failure for each measure.
- Exploring alternative QA processes such as an online form review.
- Exploring technology based remote field verification.
- Developing uniform QA processes for Providers.

To date, stakeholders have participated in the HERS OII proceedings and provided valuable input to the public record. Official notices, transcripts, and comments are available at: <http://www.energy.ca.gov/HERS/12-HERS-01/documents/>. Energy Commission staff will use the input and comments from this workshop to develop recommendations for Energy Commission consideration in a future rulemaking.

Public Comment

Oral comments: Staff will accept oral comments during the meeting. Comments may be limited to three minutes per speaker. Any comments made during this proceeding may become part of the public record.

¹ http://www.energy.ca.gov/HERS/12-HERS-01/documents/2012-10-31_OII_12-HERS-01.pdf

Written comments: Written comments should be submitted to the Dockets Unit by 4:00 p.m. on August 10, 2015. For additional information, see Standing Order re: Proceedings and Confidentiality Procedural Requirements for Filing, Service, and Docketing Documents with the Energy Commission, available at: www.energy.ca.gov/commission/chief_counsel/docket.html.

Additionally, written comments may be posted to the Energy Commission's website for the proceeding. Please note that your written and oral comments, attachments, and associated contact information (e.g., your address, phone, and email) become part of the viewable public record. This information may become available via Google, Yahoo, and any other search engines.

The Energy Commission encourages comments by e-mail. Please include your name and any organization name. Comments should be in a downloadable, searchable format such as Microsoft® Word (.doc) or Adobe® Acrobat® (.pdf). Please include the docket number **12-HERS-01** and indicate **HERS FV/DT OII** in the subject line. Send comments to:

docket@energy.ca.gov

If you prefer, you may send a paper copy of your comments to:

California Energy Commission
Dockets Office, MS-4
Re: Docket No. 12-HERS-01
1516 Ninth Street
Sacramento, CA 95814-5512

Public Adviser and Other Commission Contacts

The Energy Commission's Public Adviser's Office provides the public assistance in participating in Energy Commission proceedings. For more information on how to participate in this forum, please contact the Public Adviser, Alana Mathews, at PublicAdviser@energy.ca.gov or (916) 654-4489 (toll free at (800) 822-6228).

If you have a disability and require assistance to participate, please contact Lou Quiroz at lquiroz@energy.ca.gov or (916) 654-5146 at least five days in advance.

Media inquiries should be sent to the Media and Public Communications Office at mediaoffice@energy.ca.gov or (916) 654-4989.

If you have questions on the subject matter of this meeting, please contact Rachel MacDonald at Rachel.MacDonald@energy.ca.gov or (916) 654-4862.

Remote Attendance

You may participate in this meeting through WebEx, the Energy Commission's online meeting service. Presentations will appear on your computer screen, and you may

listen to audio via your computer or telephone. Please be aware that the meeting may be recorded.

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VIA COMPUTER: Go to <https://energy.webex.com> and enter the unique meeting number: 928 448 754. When prompted, enter your name and the following meeting password: meeting@10

The “Join Conference” menu will offer you a choice of audio connections:

1. To call into the meeting: Select "I will call in" and follow the on-screen directions.
2. International Attendees: Click on the "Global call-in number" link.
3. To have WebEx call you: Enter your phone number and click "Call Me."
4. To listen over the computer: If you have a broadband connection, and a headset or a computer microphone and speakers, you may use VoIP (Internet audio) by going to the Audio menu, clicking on “Use Computer Headset,” then “Call Using Computer.”

VIA TELEPHONE ONLY (no visual presentation): Call 1-866-469-3239 (toll-free in the U.S. and Canada). When prompted, enter the unique meeting number: 928 448 754. International callers may select their number from <https://energy.webex.com/energy/globalcallin.php>.

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If you have difficulty joining the meeting, please call the WebEx Technical Support number at 1-866-229-3239.

Availability of Documents

Documents and presentations for this meeting will be available online at: <http://www.energy.ca.gov/HERS/12-HERS-01/documents/>.

June 22, 2015

//original on file//

Dave Ashuckian, P.E.
Deputy Director

Mail Lists:
Building Standards