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Technical Assistance Technology Incentives Program 2012-2014

Jim Tripoli
Senior Program Advisor

Technical Assistance Technology Incentives



- What are the customer benefits from the program?
 - There's no cost for the assessment to the customer.
 - Customer gets a professionally produced report identifying demand response strategies and Energy Efficiency opportunities.
 - Technology Incentives help to off-set the installation and equipment costs for the recommended strategies.
 - Your company is helping the community avoid electric interruptions, due to rolling blackouts or local emergencies.
- Which customers are eligible?
 - Commercial, Industrial and Agricultural customers with a monthly on-peak demand of 20/kW or more.
- How much are the current incentives?
 - \$125/kW for approved and verified load reduction. This would be for semi-automatic measures controlled through the facility EMS.
 - \$300/kW for approved and verified load reduction. This would be for Auto-DR, where there is no human intervention.

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- Insights gained from Load Impact & Cost Effectiveness Study
 - The Load Impact & Cost Effectiveness study highlighted the fact that customer's response during events did not meet expectations.
 - The customer needs to be held more accountable to achieve the kW load shed for which they were given the incentive.
 - The utilities should re-evaluate the incentive levels for Auto-DR and how they are distributed.
 - The sampling may have been too small to accurately evaluate the program.

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- What are some issues that should be addressed?
 - Give customers choices on how they can participate.
 - Don't make participation complicated.
 - Engage the stakeholders for ways to enhance the program.
 - Get more aggregators / contractors involved.
 - Greater outreach to the 200/kW and below customers for Auto-DR.
- What potential enhancements are being considered?
 - Consider a 3 year DRP customer obligation, for receiving the incentive.
 - Consider a performance based incentive.
 - Consider increasing capacity payment so that it can be used to automate load reductions.
 - Consider a 2-tier capacity incentive structure within the DR Programs.

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Contact Information

- Jim Tripoli
- 858-636-5785
- jtripoli@semprautilities.com