6. Vendor Requirements

Each ACMcompliance software vendor shall meet all of the following requirements as part of the ACMcompliance software approval process and as part of an ongoing commitment to users of their particular program.

6.1 Availability to Commission

All ACMcompliance software vendors are required to submit at least one fully working program version of the ACMcompliance software to the California Energy Commission. An updated copy or access to the approved version of the ACMcompliance software shall be kept by the Commission to maintain approval for compliance use of the ACMcompliance software.

The Commission agrees not to duplicate the ACMcompliance software except for the purpose of analyzing it, for verifying building compliance with the ACMcompliance software, or to verify that only approved versions of the ACMcompliance software are used for compliance.

6.2 Building Department Support

ACMCompliance software vendors shall provide a copy of the ACMcompliance software User’s Manual and Help System to all local building enforcement agencies who request one in writing.

6.3 User Support

ACMCompliance software vendors shall offer support to their users with regard to the use of the ACMcompliance software for compliance purposes. Vendors may charge a fee for user support.

6.4 Compliance Software ACM Vendor Demonstration

The Commission may request ACMcompliance software vendors to physically demonstrate their program's capabilities. One or more demonstrations may be requested before approval is granted.