Troubleshooting Guide

Issue	Known Issues	Potential Solution(s)		
Form won't open	Bluebeam, Adobe Reader Dx, and Nuance PDF are currently not compatible	Use any other PDF software such as Adobe Reader DC		
Where are the fillable fields?	When the form is opened, there are no fields to fill out	Adobe Reader – Edit > Preferences > Forms > "Fields highlight color" to any color other than white Adobe Pro – Edit > Form Options > Check "Highlight Existing Fields"		
Tables are not opening when I think they should	In Table B "Project scope" provide all the information in the blue boxes for form to work properly	Make sure ALL the blue input cells are completed, this will trigger specific tables throughout the form	Hit "reset" button (if available) or go to Table B and select scope again (BEING AWARE this removes all work on applicable tables)	Table B: Make sure for "Altered Projects" that the alteration type is selected in column 1; Makes sure that the "area" in column 3 is filled it
A table is not resetting when I delete things	Sometimes the form gets confused when you remove and add a bunch of things.	Use the "reset" button, they are provided where this might happen, when wanting to start over on a table, but don't want to open a whole new form	Open up the form from scratch (see previous solution if you don't like starting from scratch)	Use Table B and select scope again (BEING AWARE this removes all work on applicable tables)
General Information (Table A): Why is the form asking for CZ? # of stories?	To provide consistency among all the forms, these inputs were selected	Provide all applicable information		
Compliance Results (Table C) says "Does Not Comply"	EVERY blue "input" cell must be completed on the form before Table C can assess compliance	Confirm that all Tables "expanded" have been filled out, since the scope of work dictates this information is required for compliance	Confirm that the allowed wattage is equal or less than the installed wattage in Table C and that in Table H lighting controls have been input in	If any pull down options in a table include a *, then a *NOTES will open up at the bottom left of that specific table, this MUST BE FILLED
Compliance Results (Table C) has cells greyed out and I cannot fill them out	This is on purpose since these are auto calculate functions of the form	Use the guidance provided which states which tables autofill to these cells. i.e. Column 1 Complete Building "See Table I"		Nothing on this table is a user input, and can only be populated by filling out appropriate tables on the form which open up when Project Scope (Table B) is filled out
Project Scope (Table B) only allows me to select one "new" lighting system method	Since Complete Building cannot be combined with Area Category or Tailored Method, the form set limits so that form is accurate to code	In column 2 you will see a variety of options that are allowed by code, read through them on to select the combination of methods		Verify in Title 24 Part 6 that you understand the code parameters in showing compliance. Code sections are provided within the form

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	allowances	you are using		
Indoor Fixture Schedule (Table F) has not opened	Project Scope (Table B) auto expands appropriate tables based on scope of work	Fill out all the "input" cells on Project Scope (Table B) appropriate to project scope		
Indoor Fixture Schedule (Table F) when would I select column 7 "Exempt per 140.6(a)3"	The fixture schedule was created to replicate a fixture schedule. Not all light fixtures need to show compliance to code	Confirm that the light you are indicating as "exempt" really is so that the AHJ and contractor are aware of how to treat ALL light fixtures for compliance		
Indoor Fixture Schedule (Table F) is not showing the design watts in column 8		Make sure that column 7 "exempt" is not selected		
Indoor Fixture Schedule (Table F): I cannot select the "Pass/Fail" boxes in column 9	These are provided for the field inspector to assist in verifying installed light fixtures	These are not fillable on purpose because they are a toll for the field inspector in the printed form available in the field.		
Track Lighting (Table G): **I don't know what the Total Amps of the track is?**	Track lighting compliance is dependent upon the size of the track system and must be defined at design stage	Design track system using track lighting manufacturer data for specific track being used	Set energy compliance by establishing min. track Amps to be installed by Contractor	Request cutsheets for track lighting system which typically provides this information
Additional Allowances/Adjustments tables are not opened up (Table J,K,L)	Lighting Power Allowance (Table I) must indicate that these tables are applicable	Select the appropriate box in column 6 for the additional allowance/adjustment table to open up		
Reduced Wattage Method (Table S) is not showing "COMPLIES"	Compliance is NOT shown on Table C like all other scope of work but within Table S	Table S must have all the blue cells input including controls (and any notes to the controls) before "COMPLIES" will be stated		
Page breaks are in an awkward place	Since this is a dynamic form without static pages (to minimize number of pages) there is no way to project how *YOUR* project will complete the form	Add rows to tables in which it will not deter the form from showing compliance in Compliance Results (Table C) such as Table E or F	You might need to change your "scolling" setting our your pointing device to a smaller setting (such as per line instead of per paragraph)	