



Language Barrier Reporting (English)

CEC-16 (02/24)

**LANGUAGE BARRIER REPORTING FORM (ENGLISH)
Non-Compliance with the Dymally-Alatorre Bilingual Services Act**

This form may be translated into another language upon request.

California Energy Commission
Public Advisor's Office
715 P Street
Sacramento, CA 95814
(916) 269-9595
E-mail Address: publicadvisor@energy.ca.gov

If you feel we have been unable to serve you because of language barriers or non-compliance with the Dymally-Alatorre Bilingual Services Act, the California Energy Commission may be able to provide additional assistance in servicing your requested needs.

Please provide the following information and we will attempt to resolve your request in a timely manner.

First Name:	Last Name:	
Address:	City:	Zip Code:
	Email:	
Preferred Language:		

Name of Program/Unit/Section Contacted:	
Phone Number Contacted:	Name of Individual(s) You Spoke With:
Location of Service (address if known):	Date Service Sought:

Please describe the service(s) you requested and any other information that might be helpful in understanding how your language needs were not accommodated:

California Department of Human Resources provides the non-English speaking public with the opportunity to bring their complaints to another entity, should they feel they were not provided with adequate language services at one of California's state departments. They have established a toll-free telephone number to receive language access complaints: (866) 889-3278.